Dealing with a serious health issue—or getting a diagnosis you don’t understand—can be hard on you and your family. Health Advocate’s team of healthcare experts is here to help you get the care you need, and peace of mind knowing your diagnosis and treatment are on target.

Available to the whole family
You, your spouse or domestic partner, dependents, parents and parents-in-law can all take advantage of our personalized services. Your medical and personal information will be kept completely confidential.

An entire team by your side—at no cost to you
Call anytime for support from our team of medical directors, registered nurses and other experts—professionals with extensive experience working with leading institutions and supporting complicated medical issues. They can:

• Help you understand diagnoses and evaluate treatment options
• Research and identify the most advanced approaches to care
• Arrange appointments with physicians and specialists, anywhere in the U.S.
• Locate and evaluate “best-in-class” physicians and medical centers for second opinions
• Transfer medical records, lab results and X-rays
• Communicate with your doctors to ensure your needs (and the needs of your family) are met
• Help coordinate care and services during and after a hospital stay
• Provide end-to-end support during all phases of care

Important Reminder:
Get trusted support for medical issues…
every step of the way

West’s Health Advocate Solutions is not affiliated with any insurance or third party provider, and does not replace health insurance coverage, provide medical care or recommend treatment.

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