Why is getting your annual eye exam so important?

Regular visits to an eye doctor not only keep your eyes healthy but is an important part of managing your overall health.

Find a provider.

From the vision website you can use the Provider Locator feature or call UnitedHealthcare Member Services at 1-800-232-9357 (say “Benefits”, then “Vision”) for questions about your vision plan or assistance in locating a vision care provider.

Schedule your appointment.

Once you chose a provider, call to schedule your appointment. Tell the provider you are a UnitedHealthcare Vision plan member, give the primary insured’s last name, patient’s name and date of birth. You may be asked for your vision ID number which is the same ID on your UnitedHealthcare Medical ID card.
Get your eye exam.

Your eye doctor will give you a complete eye exam. This exam includes documenting your medical and eye health history and an exam for eye illness and vision impairment. If you need glasses or contact lenses, your provider will determine your specific prescription. If an illness or eye disorder is found you may be referred to your health plan for medical eye coverage.

Choose eyewear.

If you need prescription eyewear, your provider can help you choose it and place an order. Prescription eyewear includes eyeglasses and/or contacts depending on your plan coverage. If you have any questions or concerns about your glasses or contacts let your provider know; he or she is there to help you both during and after your appointment.

Print an ID card.

You don’t need a member ID card to use your benefits. However, if you’d like one, you can print one from the vision website. From the vision website, click on “Print ID Card” from the member web portal.

Questions about your plan?

Call 1-800-232-9357 say “Benefits”, then “Vision.”