The Photo Matching status requires the employer to compare the photograph on the employee’s section 2 document to the picture displayed by E-Verify.

Note: You are not comparing the photo to the person, but rather you are comparing the two photographs.

Documents that Require Photo Matching:
- U.S. Passport or Passport Card
- I-551 Permanent Resident (Green) Card

Steps to Complete the Photo Matching Process

1. After entering your PIN to confirm that section 2 is complete, you are returned to the Employee Detail page

2. Scroll down to the E-Verify section of the page. Under “Current Status” you will see the status Photo Matching

3. Scan a copy of the document that was provided (U.S. Passport, EAD Card or Permanent Resident Card) and attach it to the employee’s record in the I-9 History section of the page
   a. Click “Attach File”
   b. Follow the on-screen instructions to upload the document
   c. When complete, click “Finished”
4. Once the document is attached, click “Photo Matching”

5. Complete the on-screen steps to compare the photograph displayed to the photograph on the document you just uploaded.

6. Once the Photo Matching is complete, if the case is Employment Authorized, close the case.

   You will see the final resolution in the E-Verify section of the Employee Detail page. Under “Current Status” the status will read Case Resolved: Employee continues to work after receiving an Employment Authorized result.

   If the case returns any other employment status, or the photos do not match, refer to the Equifax E-Verify Process Summary Document for more information.